



ASECAP Think Tank 2010

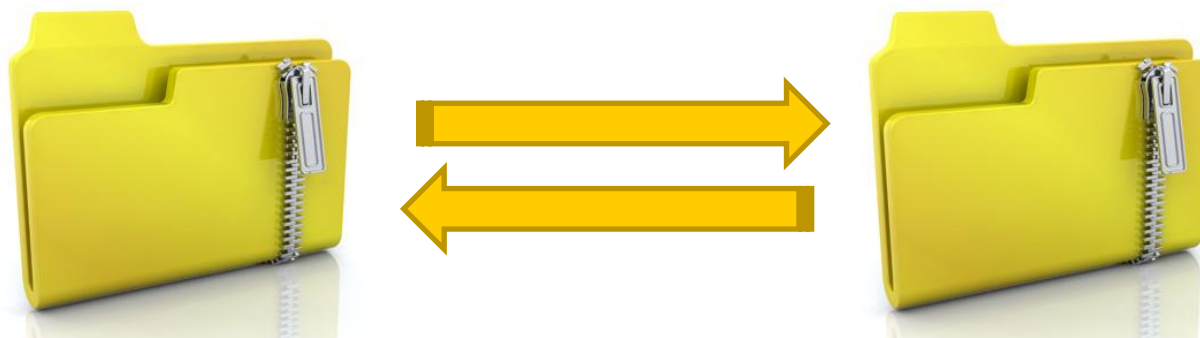
Services Platform: A tool enabling the implementation of the EETS in Spain

Bruno de la Fuente

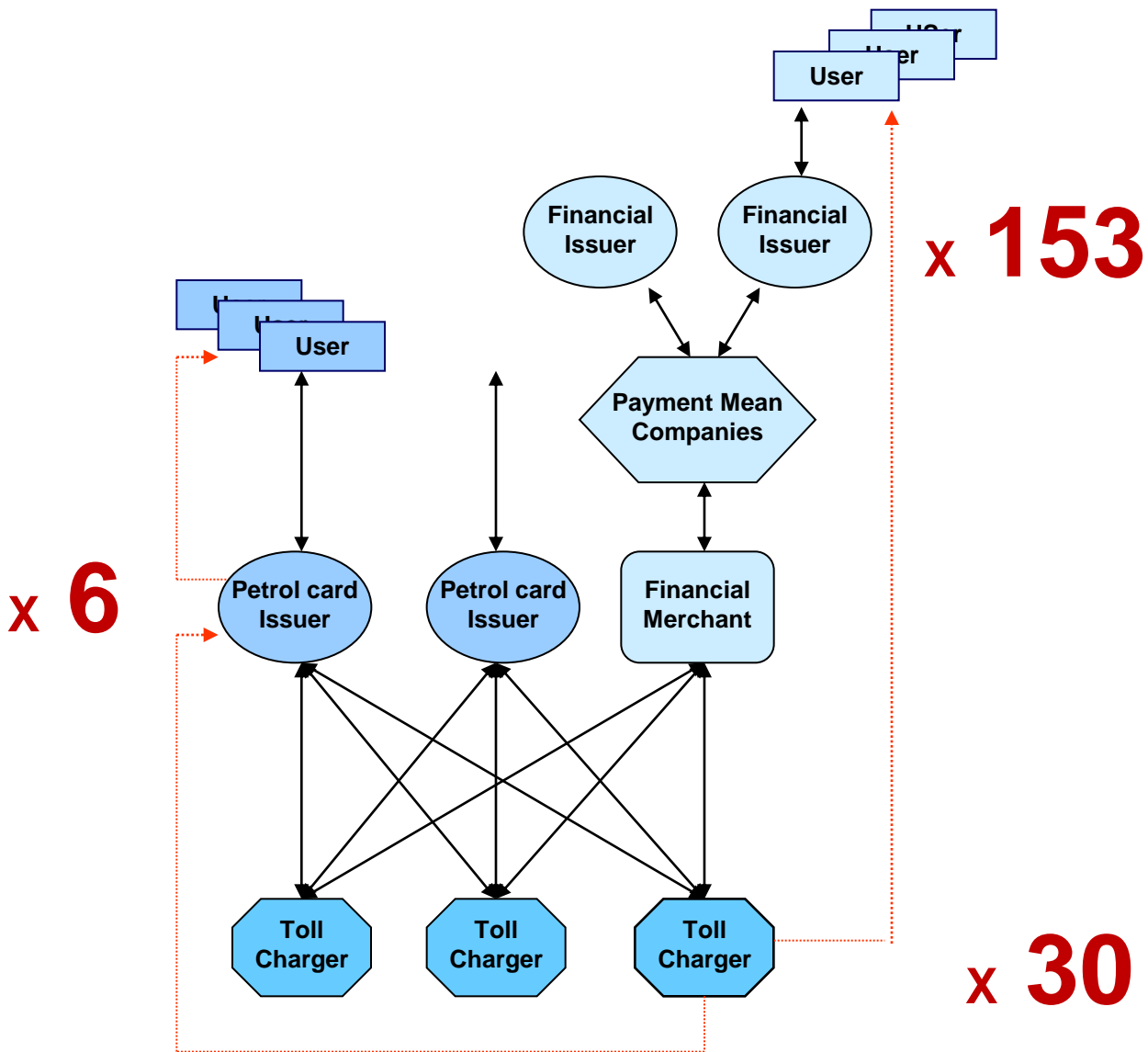


INTRODUCTION

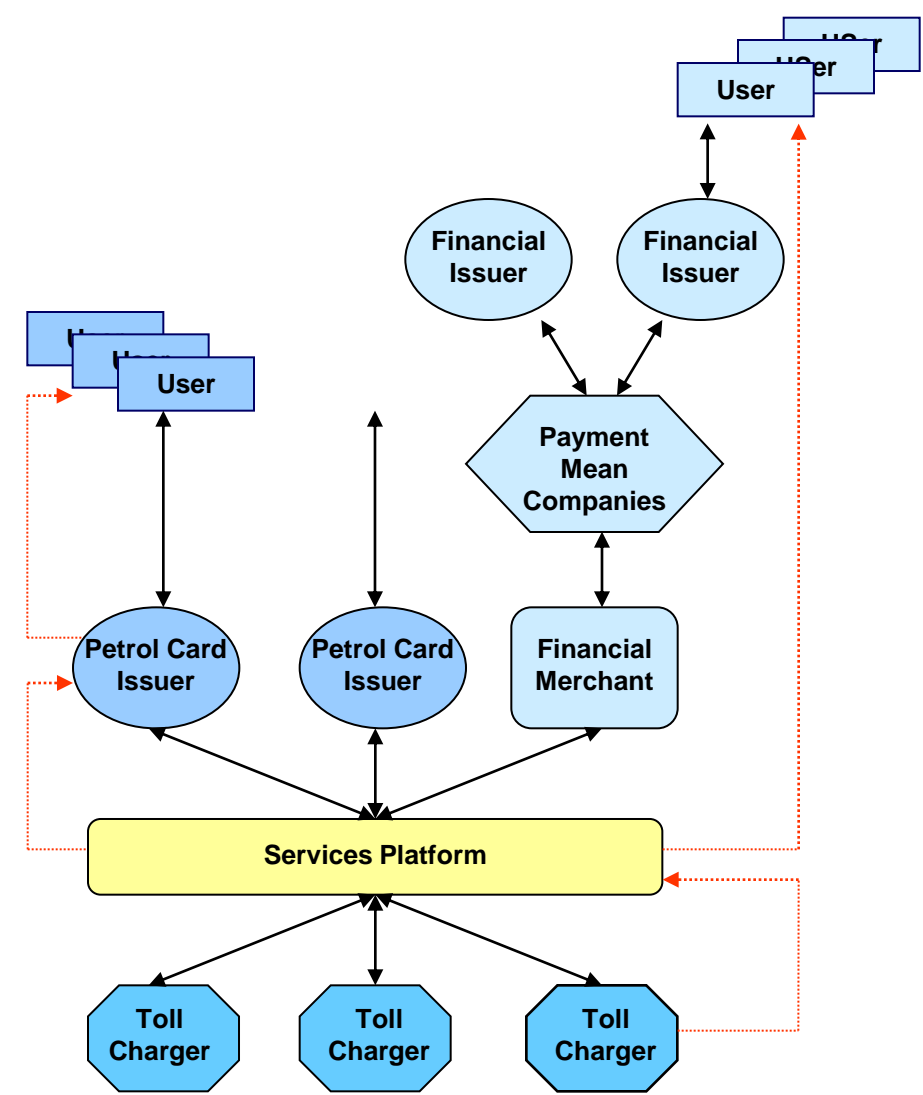
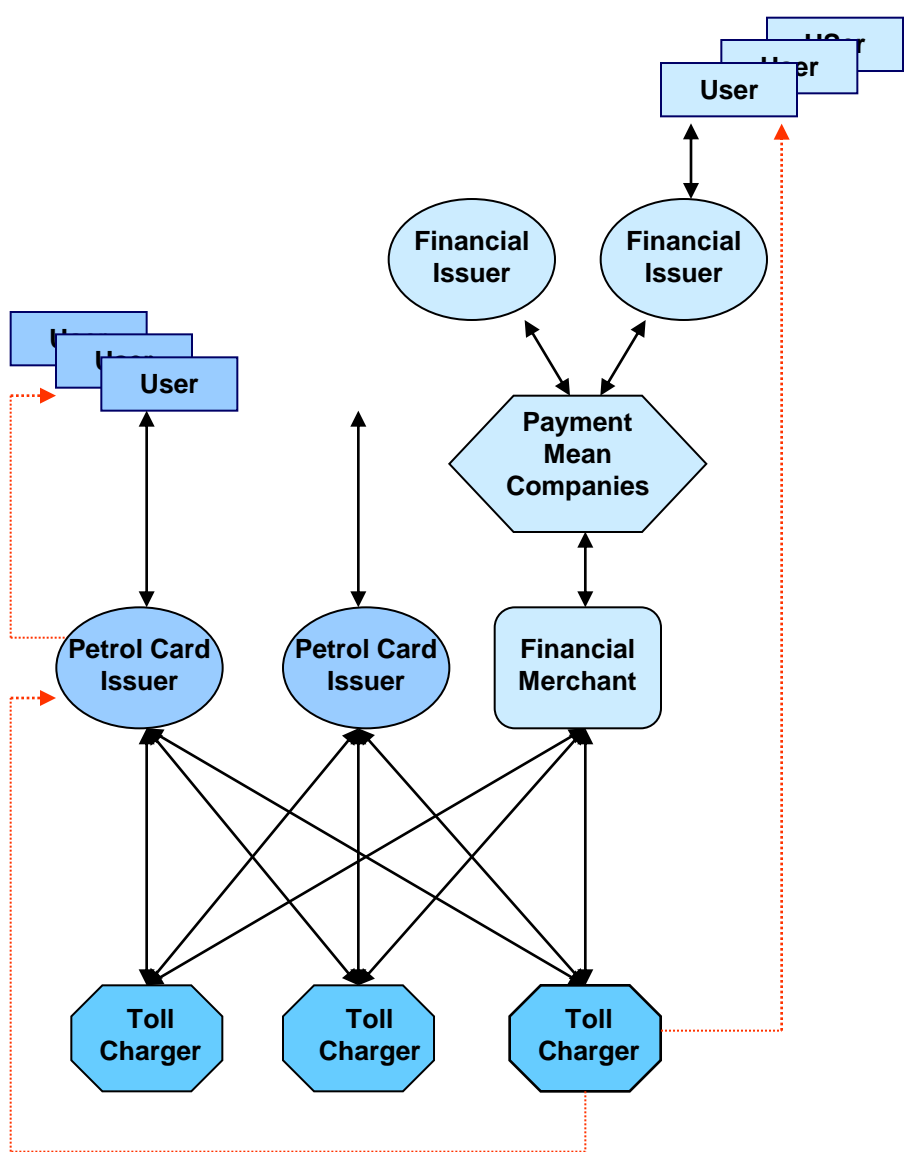
- ***Currently under study***
- ***Aim: to simplify the operational processes for the interchange of transactions with issuers/providers***



- ***Respects existing contracts among TCs and issuers***
- ***Respects contractual framework defined in Decision 2009/750/EC***
- ***No discriminatory: optional for issuer/providers***



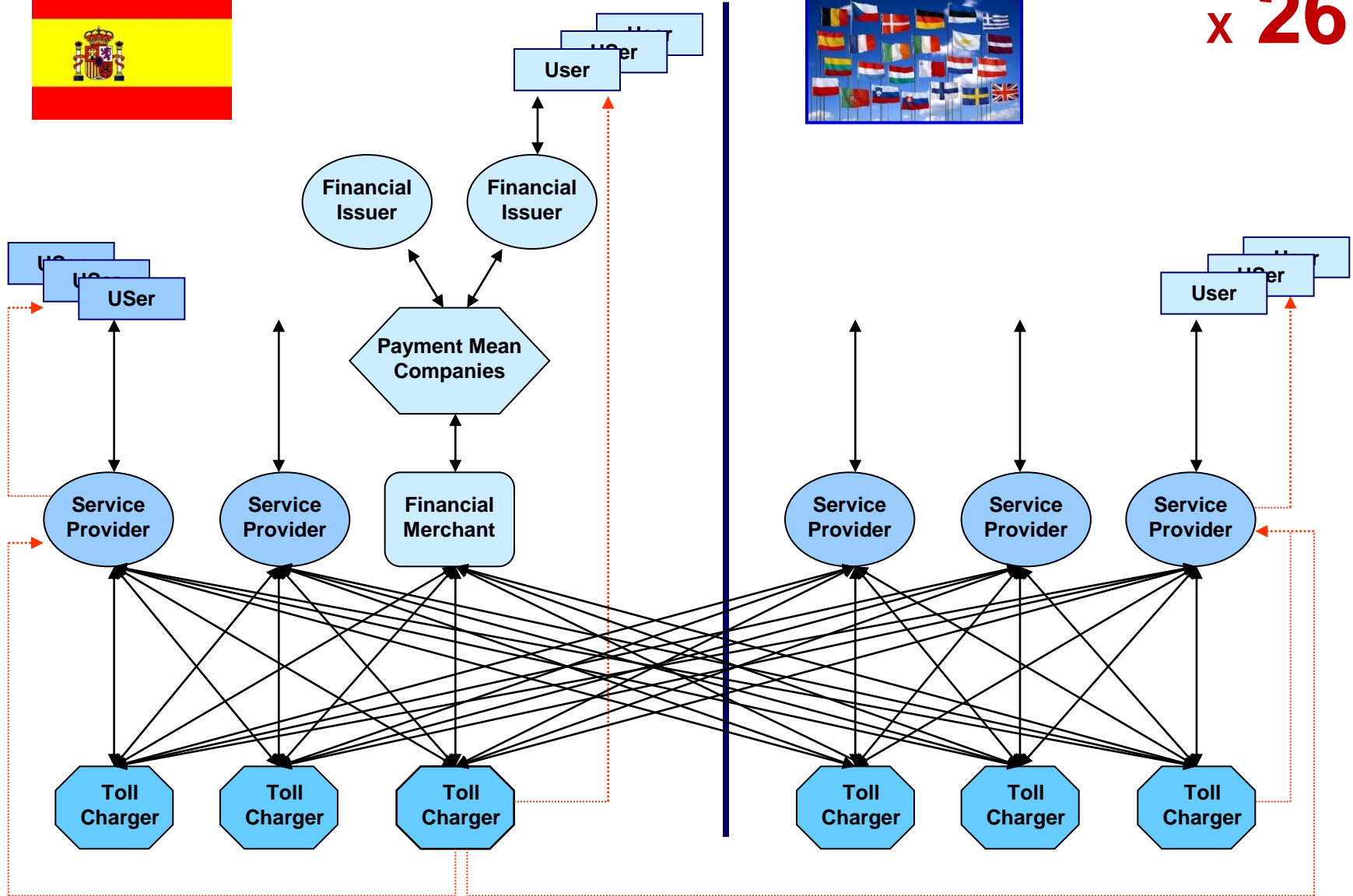
SPAIN: MODEL WITH SERVICES PLATFORM



INTERNATIONAL: CURRENT MODEL



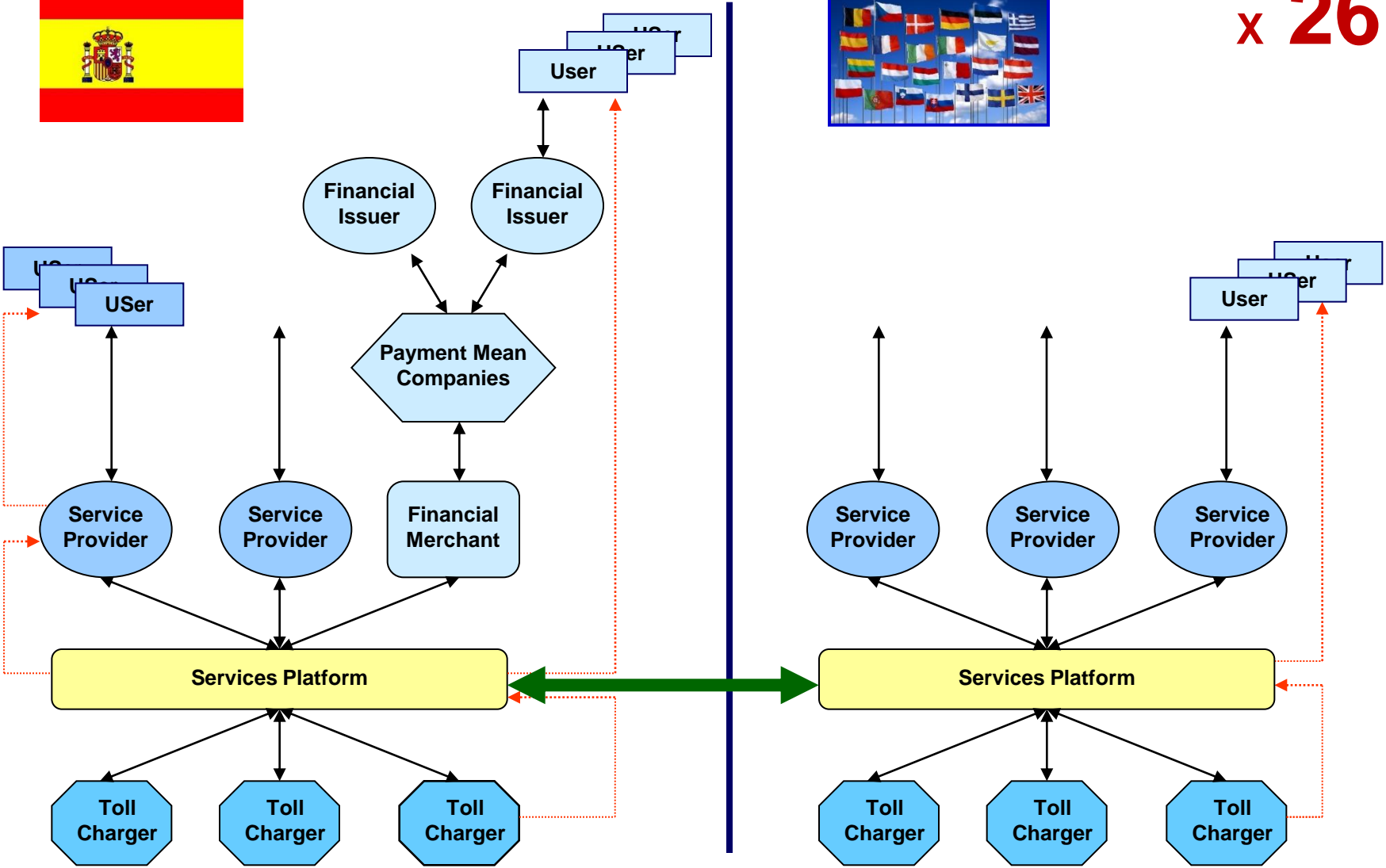
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INTERNATIONAL: MODEL WITH SERVICES PLATFORM



x 26



CORE SERVICES

- ***Transactions concentrator***
- ***Transactions formats integration***
- ***Transactions distributor***

BASIC SERVICES

- ***Issuing a single invoice for all transactions made in Spain***
- ***Issuing electronic invoice***

CALL CENTER

- ***First level (general questions, invoicing issues, incidences identification and recording)***
- ***Transfer to second level (TC, EP...)***

ADVANCED SERVICES

- ***VAT recovery (for Spanish users in UE)***
- ***Invoicing abroad (for Spanish users abroad)***
- ***Clearing with other platforms***
- ***Data mining (Traffic behavior analysis)***
- ***Web for users (information about consumption, alarms, ...)***



- ***For EFC and cards transactions***
- ***For EETS and VIA-T, TIS PL, VVP...***
- ***Simplify operational process***
- ***Does not change flows of payments and guarantees***
- ***Non-discriminatory: voluntary basis***
- ***Under study***