# ASECAP Road Safety Conference Attica Tollway – How to retain a safe road environment in a busy urban motorway



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TRAFFIC & MAINTENANCE MANAGER

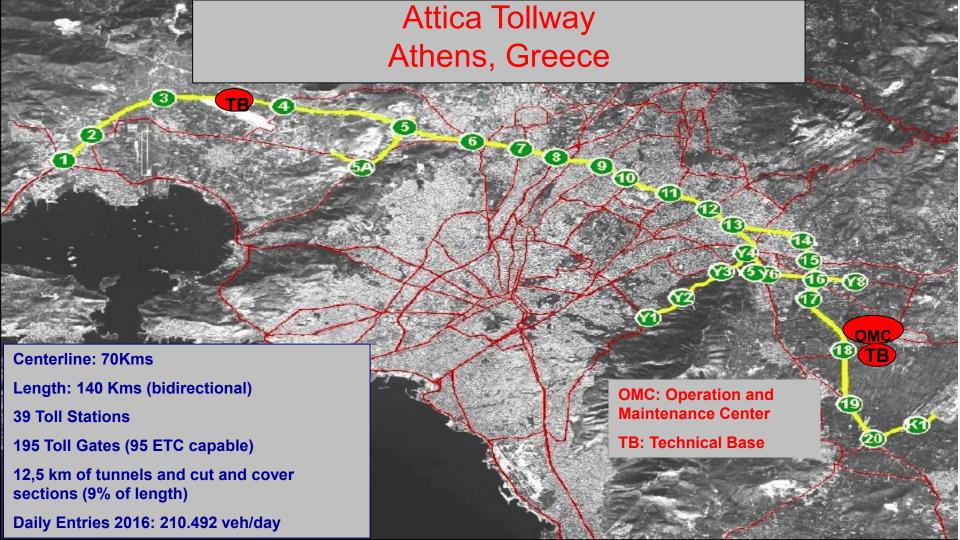
ATTIKES DIADROMES S.A.

BRUSSELS, 21<sup>ST</sup> MARCH 2017











#### Operational characteristics

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- Urban tollway. "Flat & open" toll system (manual & ETC)
- High traffic volumes, nearly at capacity levels during peak hours
- High speeds, frequently above limits, risky driver behaviour
- A "rich project" regarding infrastructure & equipment. Heavy workload for preventive & corrective maintenance.
- Suburban railway in the median. Interface & co-ordination needed for both operation & maintenance activities.
- High traffic volumes leave limited time windows for maintenance.
- Strict contractual obligations regarding response times (on accidents or damages & equipment failures) response in 10' after accident detection

#### Road worker safety is always our first priority

#### Equipment











- 22.000 lights (7.000 in open road + 15.000 in tunnels)
- → 300 jet fans in tunnels
- 200 cameras for traffic + 200 for toll operations
- 100 Variable Message Signs
- 600 traffic counting stations (inductive loops)
- 600 Emergency Roadside Telephones
- 40 pumping stations for irrigation & fire protection
- 40 power stations (medium + low voltage)

#### Attikes Diadromes: The O&M company

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- Concession contract up to 2024 under supervision of the Greek state
- O&M contract between Concessionaire & Operator
- Approx. 1000 employees (tolls / traffic / maintenance / administration)
- Approx. 250 employees working on traffic & maintenance
- A) Traffic Management
  - Incident Management
  - Control and observation of traffic operation
  - Management of planned events
- B) Maintenance (E&EM and Civil Works)
  - Preventive (periodic)
  - Corrective (damages + failures)
  - Inspections
  - Proposals for improvement and heavy maintenance

### Monitoring the Road

State-of-the-Art Traffic Management Center (TMC) that

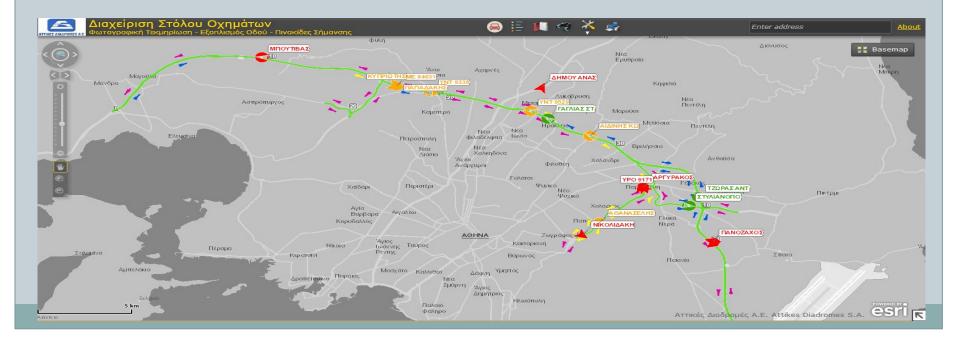
controls Operations

- Through CCTV
- Through patrol vehicles
- Through inductive loops detectors

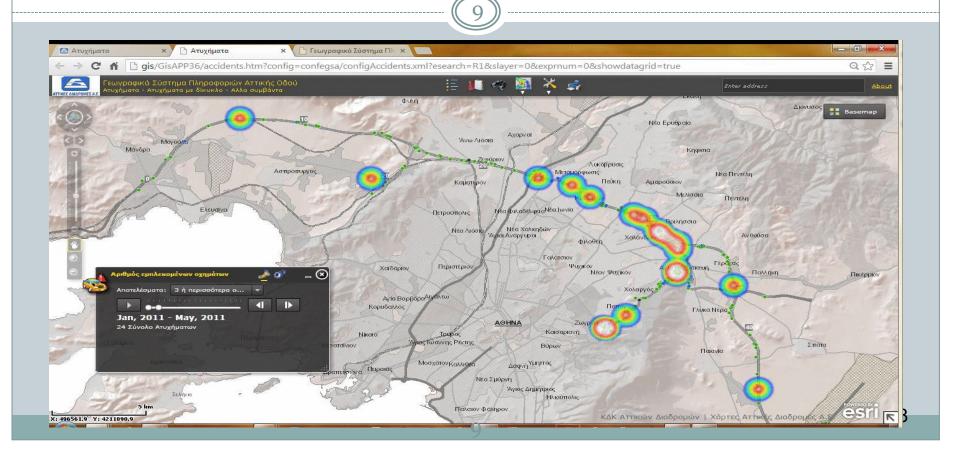


#### **Driver & Vehicle Monitoring**

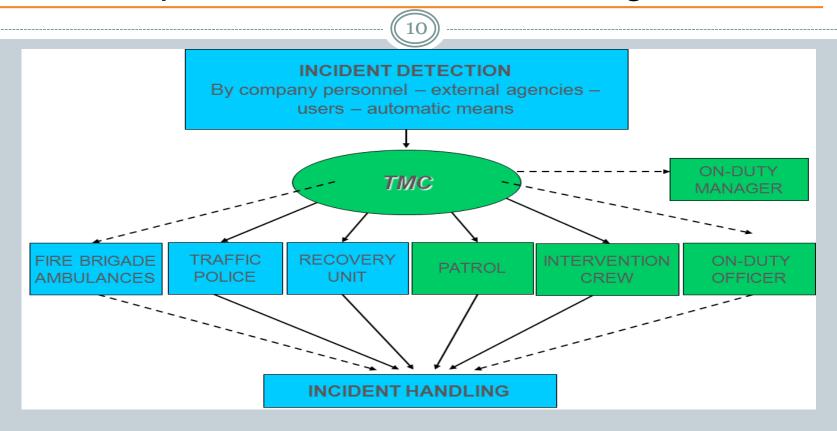
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- Info on vehicle condition from CAN-bus (speed, temperature, engine condition etc.)
- Info on driver performance (over speeding, aggressive driving etc.)
- Database on GIS, accessible over the web



# Black spot analysis with GIS



## Co-operation for Incident Management



#### Patrol & Maintenance crews: Duties

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- Patrolling on the road
- Maintenance works & temporary signage installation
- Detect and report to the TMC Operator any event detected on the motorway that endangers the safety of motorists
- Remove debris/obstacles detected on the carriageway
- Provide assistance to users with broken down vehicle
- Protect and sign the site of the incident to avoid further incident or secondary accident,
- Provide assistance to the Other Emergency Services (Police, Fire Brigade, Ambulance)
- Perform Inspections, detect, report to the TMC damages or anomalies on road infrastructure, furniture and equipment and provide, if possible, the first level repair actions

First Priority: their own safety

# Variety of incidents









### Key figures 2016

Traffic increase 4,3% compared to 2015

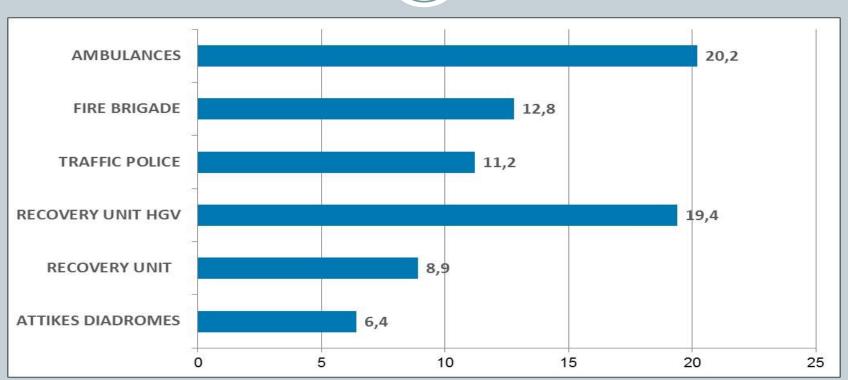
Traffic reduction 31% compared to 2009

- A total of 3.800.000 veh-kms travelled for patrolling
- Intervention in 22.124 incidents (average of 60 per day)
- Response time: 6,4 minutes on average
- Vehicle breakdowns 70% of total incidents (15.365 incidents)
  - Mechanical failure: 10.370 incidents
  - ▼ Flat tire: 3.056 incidents
  - × Fuel: 1.939 incidents
  - Accidents: 557 with damages only, 25 with injury, 2 fatal
  - Debris: 2.842 obstacles collected
  - Moving hazards: Mostly stray dogs (total of 660 cases) collected

Traffic police involved only in 1.159 out of 22.124 incidents (5% of total incidents)

### Response Time (minutes) 2016





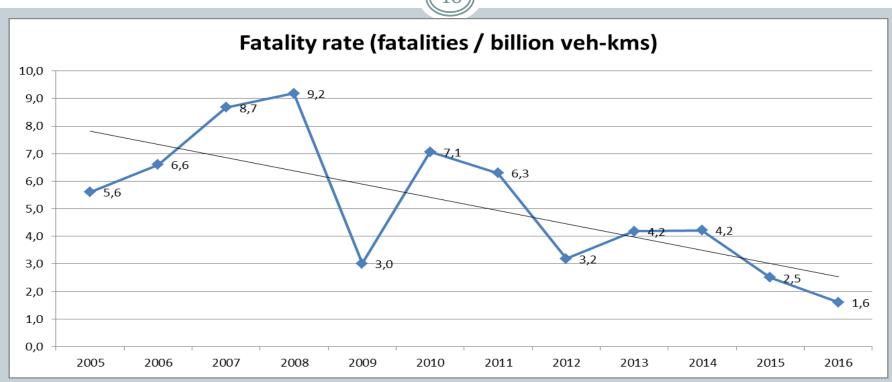
### Attica Tollway Accidents & Toll Traffic 2005-2016





#### Fatality rate 2005-2016





#### **Asset Management**

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- Ageing infrastructure
- Need to plan heavy maintenance
- Need to formulate an effective & realistic traffic management plan during heavy maintenance activities

Road Inventory through GIS

**Pavement Monitoring System** 



### Pavement Monitoring System

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- Laser Profiler: roughness rutting texture
- Grip Tester : skid
- Falling Weight Deflectometer (FWD): structure
- Ground Penetrating Radar (GPR): layer thickness









### Conclusions: Contribution to Road Safety

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Motorways under Concession contracts:

Positive and effective contribution in operations and road safety

- Continuous monitoring of road network & infrastructure
- Prompt response in case of damages / failures
- Faster detection and response time prevention of secondary accidents
- Direct resolution of a large number of "routine" incidents before evolving and turning into major incidents
- Provision of new services to drivers (assistance, information)
- Improved coordination between the involved parties
- Exploitation and extensive use new technologies
- Saving resources and free up the state agencies and authorities to concentrate on their duties

#### **Awards & Certifications**

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1st Prize European Road Safety Award 2005 International Road Federation (IRF)



#### **ISO 39001:2012 on Road Safety**

1st Greek Road Operator to Obtain ISO 39001 in 2014



## Thank you!



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